



Government Bilasa Autonomous Girls' P. G. College Bilaspur (C.G.)

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Student Satisfaction Survey Analysis Report

Session 2023-24

Student Satisfaction Survey Report

At Govt. Bilasa Girls P.G. College student satisfaction is essential for improving the educational experience. We conducted a Student Satisfaction Survey to evaluate various aspects of the college, including academics, campus facilities, extracurriculars, support services, and overall student life. This report highlights the key findings from the survey.

The survey was conducted online and distributed to students from all departments. It included both quantitative and qualitative questions to ensure comprehensive feedback.

1. Academic Quality

57.8% of students expressed satisfaction with teaching quality.

77.2% found instructors approachable and actively engaged.

75.3% believed course content was relevant and up-to-date.

76.2% agreed that the institution provides multiple opportunities to learn and grow.

72% of respondents rated the overall teaching-learning process in the institution as "very good."

2. Campus Facilities

72.1% were satisfied with classrooms and laboratories, though some suggested upgrading equipment.

60.6% reported reliable Wi-Fi but recommended faster internet speeds.

79% agreed that safe and continuous access to drinking water is available.

50.5% were satisfied with the adequacy and cleanliness of washroom facilities.

68.3% felt teachers effectively identified weaknesses and provided support to overcome them.

3. Extracurricular Activities

70.1% were satisfied with the variety of clubs but requested more niche options.

Students suggested enhancing outdoor sports facilities to cater to more activities.

4. Student Support Services

65.1% felt their emotional well-being was well taken care of.

Respondents appreciated academic advising and counseling services.

5. Hostel Facility:

A total of 59.3% of respondents agreed that adequate medical facilities are timely available in the hostel.

68.5% of residents expressed satisfaction with the availability of a safe and continuous supply of drinking water in the hostel.

64.4% of respondents agreed that the mess is clean, well-maintained, and provides hygienic food.

Safety on campus was generally perceived as adequate, with suggestions for additional security measures during late hours.

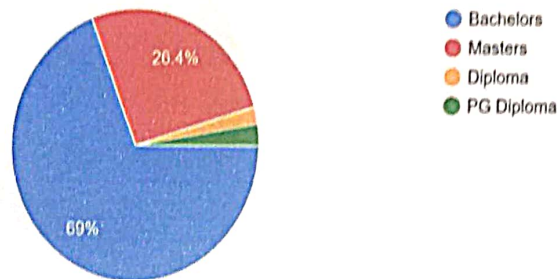
Conclusion

The survey highlights that while the institution excels in academic quality and offers satisfactory campus facilities, there is room for improvement in areas such as technology upgrades, support services, and extracurricular activities.

By addressing these areas, Govt. Bilasa Girls P.G. College can further enhance student satisfaction and foster a positive, inclusive, and dynamic learning environment.

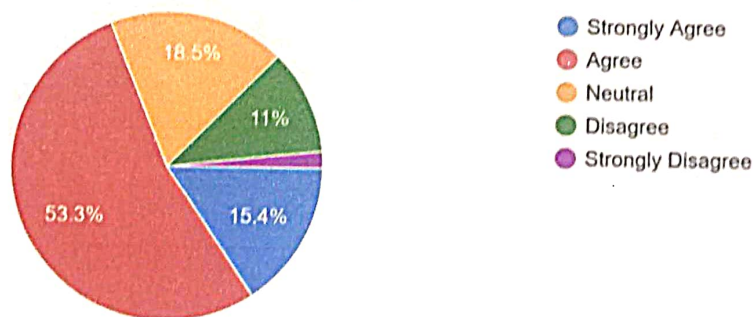
1. What program are you pursuing now?

583 responses



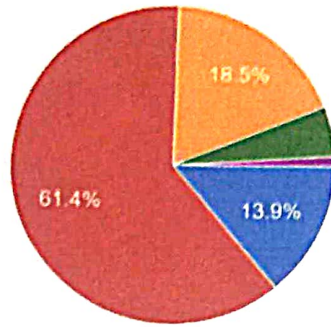
2. Whole syllabus was covered in the class?

583 responses



3. Is the curriculum to your field of study is relevant?

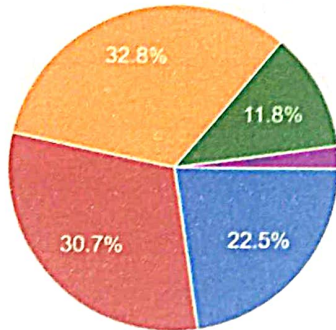
583 responses



- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree

4. The teacher's approach to teaching can best be described as?

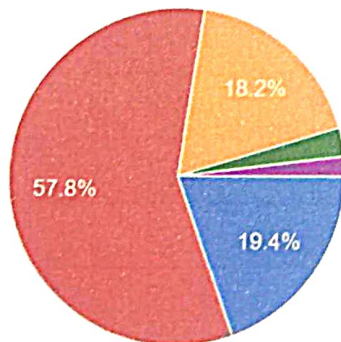
583 responses



- Excellent
- Very Good
- Good
- Average
- Poor

5. Are the teachers proficient enough?

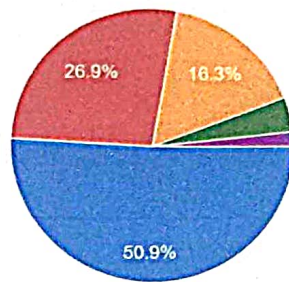
583 responses



- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree

6. How well do the professors/teachers teach?

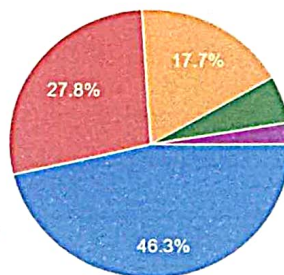
583 responses



- Always effective
- Sometimes effective
- Just satisfactory
- Generally ineffective
- Very poor

7. How is the course internal evaluation method by the teacher?

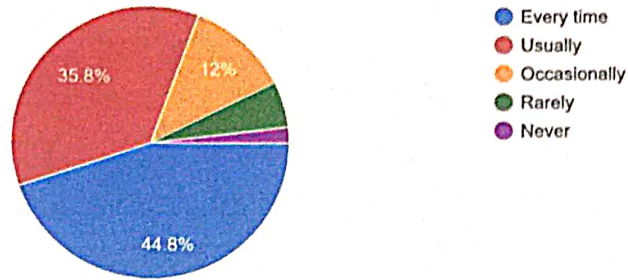
583 responses



- Always fair
- Sometimes effective
- Just Satisfactory
- Generally ineffective
- Very poor

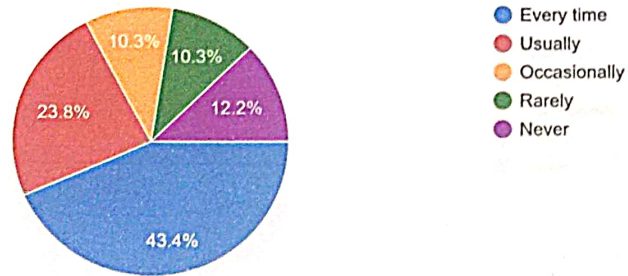
8. The teachers illustrate through examples and applications.

583 responses



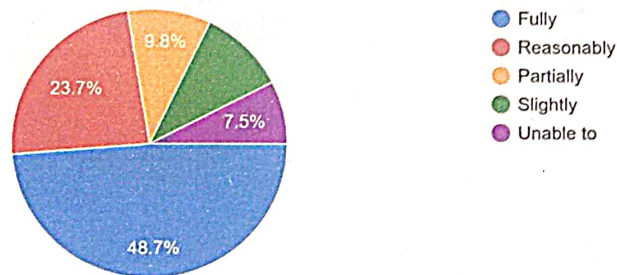
9. Is your performance in assignments discussed with you?

583 responses



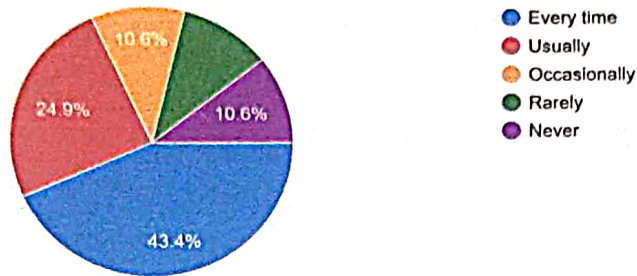
10. The teachers identify your strengths and encourage you with providing right level of challenges.

583 responses



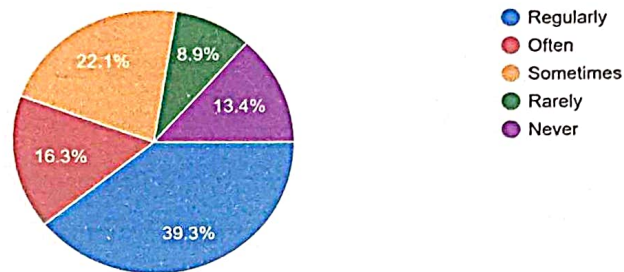
11. Teachers are able to identify your weaknesses and help you to overcome them.

583 responses



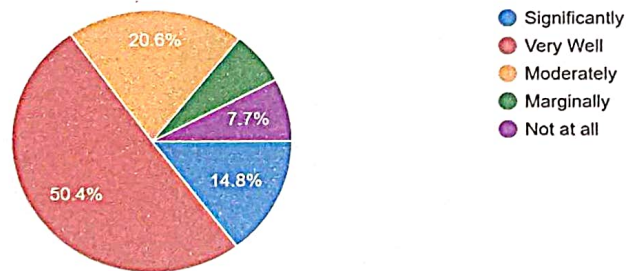
12. The institute takes active interest in promoting internship, field projects, field visit opportunities for students.

583 responses



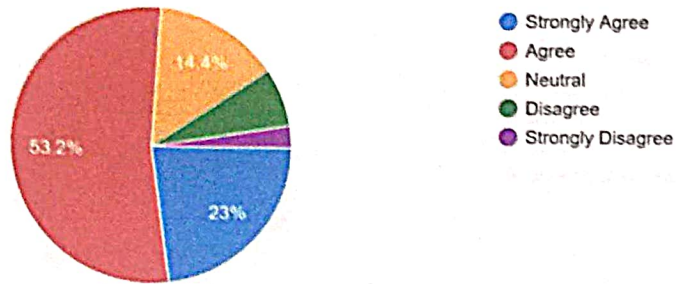
13. Does teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

583 responses



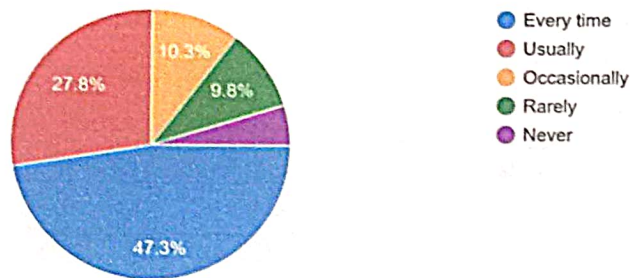
14. The institution provides multiple opportunities to learn and grow

583 responses



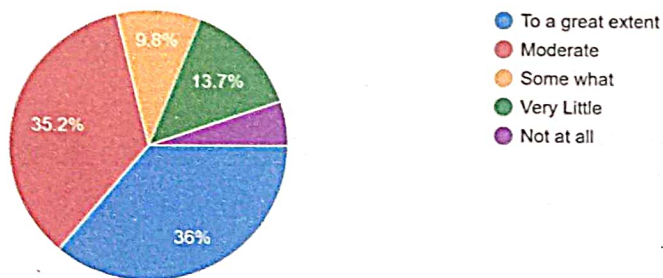
15. Teachers inform you about your expected competencies, course outcome and program outcomes.

583 responses



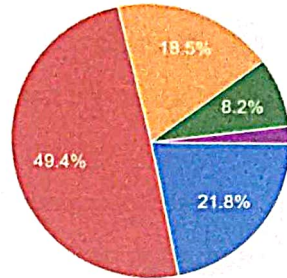
16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences

583 responses



17. The institution makes effort to engage students in the monitoring, review, and continuous quality improvement of the teaching learning process.

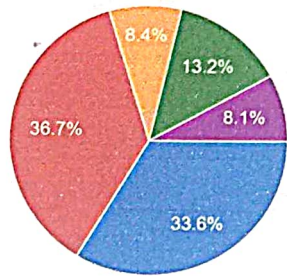
583 responses



- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree

18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work

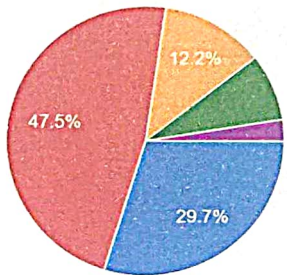
583 responses



- To a great extent
- Moderate
- Some what
- Very Little
- Not at all

19. Teachers encourage you to participate in extracurricular activities.

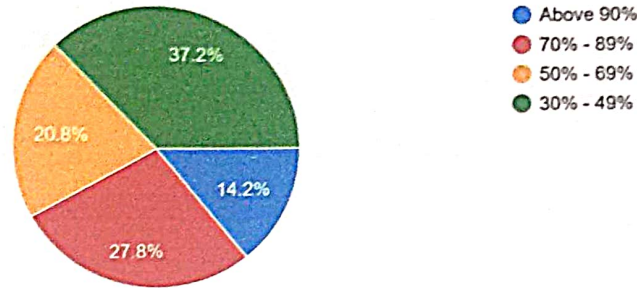
583 responses



- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree

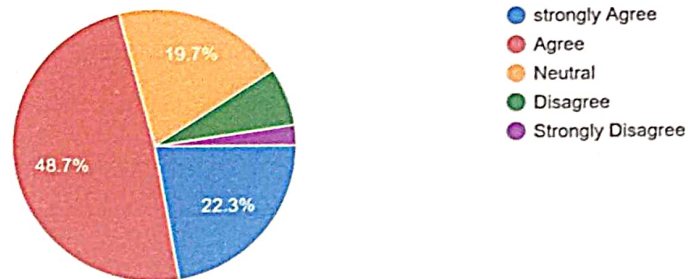
20. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

583 responses



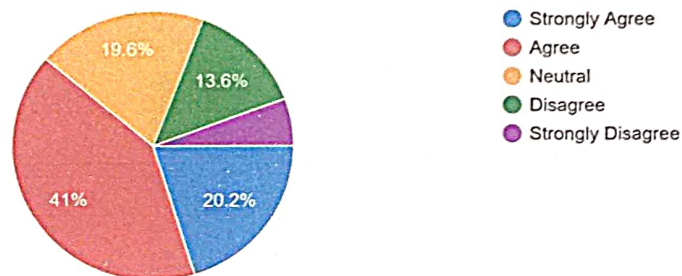
21. The overall quality of teaching-learning process in your institute is very good.

583 responses

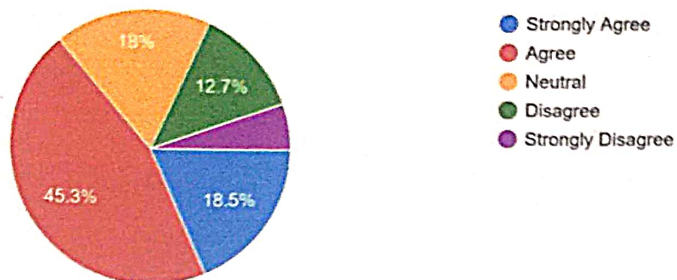


23. The college has good canteen in term of neatness and food it offers.

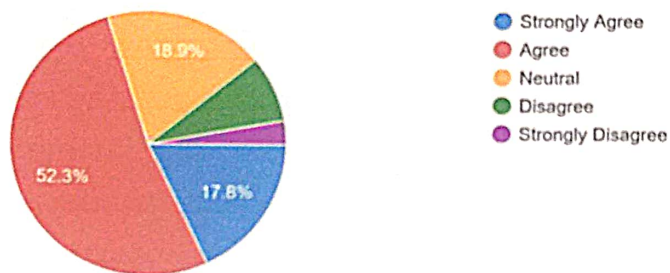
583 responses



24. College library is fully equipped with sufficient books and journals.
583 responses



25. Apart from curricular, college provides excellent exposure in terms of various other Activities.
583 responses

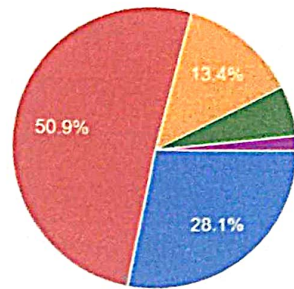


26. Adequate and clean facilities are available regarding washrooms.
583 responses



27. Safe and continuous supply of drinking water is available in college.

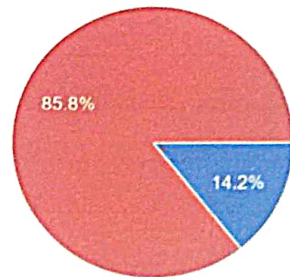
583 responses



● Strongly Agree
● Agree
● Neutral
● Disagree
● Strongly Disagree

28. Are you residing in the hostel?

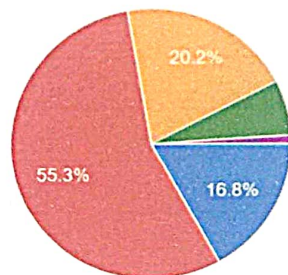
583 responses



● Yes
● No

29. 1. Rooms and surroundings are clean and well maintained.

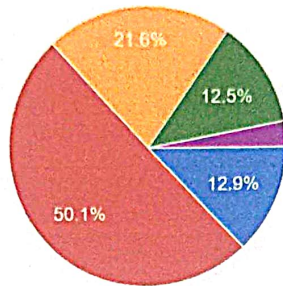
499 responses



● Strongly Agree
● Agree
● Neutral
● Disagree
● Strongly Disagree

30. 2. Sufficient activities are conducted to keep students engaged in their extra time.

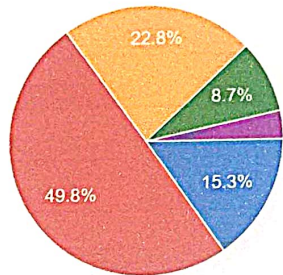
505 responses



- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree

31. 3. Emotional well being of students are well taken care of.

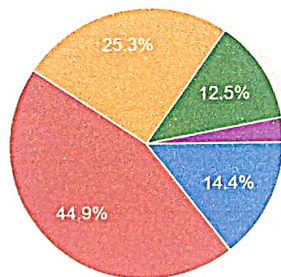
504 responses



- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree

32. 4. Adequate medical facilities are timely available in the hostel.

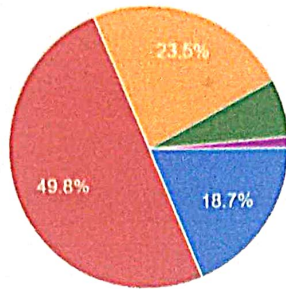
479 responses



- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree

33. 5. Safe and continuous supply of drinking water is available in hostel.

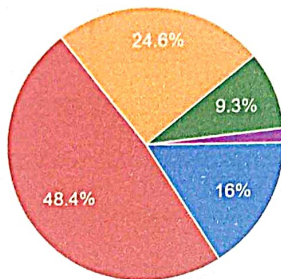
476 responses



- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree

34. 6. Mess is clean, well maintained and provides hygienic food.

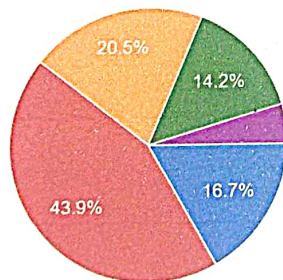
475 responses



- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree

35. 7. Connectivity and availability of internet facilities.

492 responses



- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree

Coordinator
Feedback Committee

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